

# Passenger Transport Review 2018

**Economy, Transport and  
Environment Select Committee**

29 October 2018

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Head of Passenger Transport

# Supports the Council's 4 strategic aims



- 1: Improving connectivity
- 2: Supporting people to live independently in their own homes
- 3: Protecting and improving Hampshire's countryside and quality of life; (enabling people) to access and enjoy Hampshire's countryside
- 4: Supporting a thriving and diverse voluntary and community sector

# Passenger Transport Review 2108

- Builds on experience of reviews in 2011 and 2014.
- 5,600 residents responded, 4,500 on passenger transport.
- £4million budget, £2.7m local bus, £0.9m community transport (protected) £0.4m support services. Savings required £1.1m.

## **Aims of the Passenger Transport Review**

- Our aim since 2011 is that any community that currently has transport will still have a transport option;
- Results properly reflect community priorities;
- Residents will still be able to access key destinations;
- We operate within the budget available.

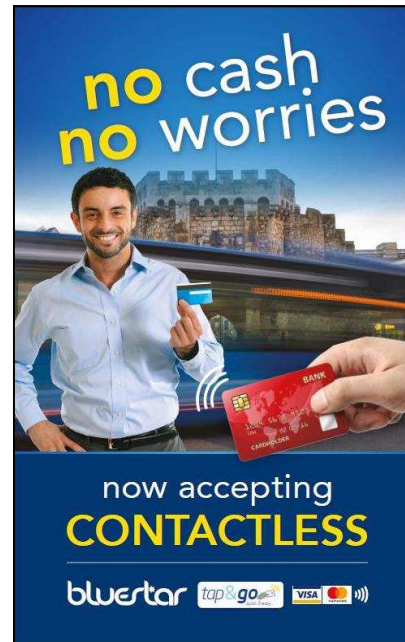
**The proposals in this report achieve all these aims**

# What else have we been doing?

- With a challenging funding climate, our strategy has been to make the public transport network sustainable without subsidy.
- By partnership with operators, nearby authorities and Government we have won funds for:
  - Aldershot-Farnborough Gold route
  - Clanfield-Portsmouth Star corridor
  - Fareham-Gosport Eclipse Bus Rapid Transit
  - Next stop announcements and WiFi
  - Real time information at 380 stops

# Hampshire - First Shire to roll out contactless payment

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# Innovation

- Taxishares – serving 60 communities
- Looking at new DRT services e.g. Arriva Click
- Taxi feeder services like My First Mile



# Bus Services today in Hampshire

- 89% of bus journeys are on commercial services not needing subsidy, up from 83% in 2005/6
- Bus use in Hampshire in 2017/18 was 31 million up from 26.6 million in 2005/6 (against national trends)
- The County Council supports 83 out of the 245 bus routes in Hampshire (often for part of the day or route)

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# Hampshire's Passenger Transport

<b>31m</b> Bus passengers (near 20 year high)	<b>30,000</b> Enquiries at 1,400 bus stops with QR codes	<b>98,000</b> Voluntary car trips – 100 schemes	<b>5m</b> Contactless journeys (estimated)
<b>6,700</b> Bus stops	<b>260,000</b> Concessionary pass holders	<b>71</b> Group hire minibuses – 255,000 passenger trips	<b>11.3m</b> Concessionary pass journeys
<b>91,000</b> Dial-a-Ride trips	<b>29,000</b> Taxishare trips – 31 services	<b>380</b> Real time information displays	<b>600,000</b> Traveline south west online enquiries a month



# Possible Options

- Based on previous work in 2014, savings could be achieved by a mixture of the following:
    - Operator negotiations for greater commercialisation
    - Reducing the frequency and/or days of services
    - Replacing bus services with Taxishares or CT services
    - Reducing the amount of printed publicity with a greater use of electronic information
    - Ceasing concessionary fare discounts on community transport or Taxi-share services
    - Suggestions from respondents – offers of funding!
- Social care and statutory school transport out of scope**

# What did respondents say

- 72% used the bus every week
- 56% had a concession
- 33% had their own car
- Most journeys were for shopping, leisure or health (53%)
- Weekday use was 50% greater than Saturday use
- If a choice, they would prefer fewer journeys to fewer days (72%)
- They would prefer a bus to a bookable service (55%)
- They would be willing to pay 50p per trip with a bus pass (54%)
- They did not want to see concessions cease on Dial-a-Ride or Taxishare (52%)
- They use our travel guides in print or online (61%) but go elsewhere for rail information

# The proposals detailed in the report:

Local Buses	£449,000
Taxishares – cap trips at 125% of current levels	£150,000
Ferries	£130,000
Travel Guides and Maps	£30,000
Real Time Passenger Information	£38,000
Other Public Transport and Contract Support comprising:	£243,000
Contract efficiency savings negotiated with Community Transport sector retaining existing service levels	£74,465
CT Grants Scheme, transfer grant for Yelabus service to CT operating budget, cease grants for community rail (funded by NIF budget)	£20,000
Discontinue Good Neighbours Support service contract	£5,000
Revise annual CT vehicle replacement contributions to reflect new operating model	£50,000
Replace stakeholder forums with countywide event and remove other back office costs	£9,235
Remove CT budget underspend	£75,000
Recover admin costs for minibus fleet insurance and MiDAS training materials	£7,000
Increased Wheels to Work user charges	£2,300
Concessionary Fares - Dial-a-Ride and Call and Go discount for concessionary passholders at 25%	£60,000
<b>Total</b>	<b>£1,100,000</b>